

## DEAF ACCESS PROGRAM

The Deaf Access Program (DAP) was created in 1980 to ensure that California's public programs are adapted to meet the communication needs of deaf and hard of hearing children, adults, and families so they may receive the public benefits and services to which they are entitled and achieve economic independence to fully participate in mainstream society.

### SERVICE DELIVERY AND LOCATIONS

Services are provided by eight contracted private non-profit charitable corporations with several outreach offices. (For the DAP provider nearest you, refer to the section entitled DAP Headquarters Contact List).

***Communication Services:*** Provides qualified sign language interpreters to meet the needs of a client or agency. Also includes providing emergency 24-hour, 7-day a week sign language services to meet medical, legal, or civil emergencies. In addition, provides translation of documents for deaf clients with low language skills;

***Advocacy Services:*** Provides assistance in crisis situations by intervening to ensure all public services – including social, health, and safety services are available to the deaf and hard of hearing population. Also includes intervention to protect deaf children's communication rights;

***Job Development and Placement:*** Assists deaf and hard of hearing clients in obtaining employment related services;

***Information and Referral:*** Directs clients to appropriate organizations and programs for social and health care needs. Answers questions about deafness and hearing loss;

***Counseling:*** Provides intervention in crisis situations, such as spousal, child or adult abuse. Also teaches clients how to effectively cope with deafness or hearing loss;

***Independent Living Skills Instruction:*** Assists deaf clients in acquiring skills to live independent of public institutions and programs; and

***Community Education:*** Increases public awareness and understanding of deaf and hard of hearing people's needs. Also, addresses health and safety issues related to deafness.

### PROGRAM OVERSIGHT

The California Department of Social Services' Office of Deaf Access is responsible for administering and monitoring the DAP Program.

## HIGHLIGHTS OF THE DAP PROGRAM

- Services are available statewide via eight regional non-profit organizations.
- \$5.2 million in services are paid annually.
- The DAP has no eligibility requirements other than a demonstrated need for services.
- The DAP is a program “of, by and for” deaf and hard of hearing people.

## DAP HEADQUARTERS CONTACT LIST

<p><b>REGION I</b> <b>Deaf Community Services of San Diego, Inc. (DCS)</b> 3930 Fourth Avenue, Suite 300 San Diego, CA 92103 (619) 398-2441 (Voice) (619) 398-2440 (TTY) (866) 947-8030 (Videophone) (619) 398-2444 (Fax) Email: <a href="mailto:info@dcsofsd.org">info@dcsofsd.org</a> Website: <a href="http://www.dcsosfd.org">www.dcsosfd.org</a></p> <p><b>Counties served: Imperial and San Diego</b></p> <p>Contact agency for locations of nearest branch offices.</p>	<p><b>REGION III</b> <b>Orange County Deaf Equal Access Foundation (OC-DEAF)</b> 6022 Cerritos Avenue Cypress, CA 90630 (714) 826-9793 (Voice/TTY) (714) 503-0669 (Videophone) (714) 826-9813 (Fax) Website: <a href="http://www.ocdeaf.org">www.ocdeaf.org</a> Email: <a href="mailto:jalicea@ocdeaf.org">jalicea@ocdeaf.org</a></p> <p><b>County served: Orange</b></p>
<p><b>REGION II</b> <b>Center on Deafness-Inland Empire (CODIE)</b> 3576 Arlington Avenue, Suite 211 Riverside, CA 92506 (951) 275-5000 (Voice) (951) 275-0640 (TTY) (951) 801-5674 (Videophone) (951) 275-5065 (Fax) Email: <a href="mailto:info@codie.org">info@codie.org</a> Website: <a href="http://codie.org">codie.org</a></p> <p><b>Counties served: Inyo, Mono, Riverside and San Bernardino</b></p>	<p><b>REGION IV</b> <b>Greater Los Angeles Agency on Deafness, Inc. (GLAD)</b> 2222 Laverna Avenue Los Angeles, CA 90041 (323) 478-8000 (Voice) (323) 550-4226 (TTY) (866) 932-8553 (Videophone) (323) 550-4204 (Fax) Email: <a href="mailto:info@gladinc.org">info@gladinc.org</a> Website: <a href="http://www.gladinc.org">www.gladinc.org</a></p> <p><b>Counties served: Kern and Los Angeles</b></p> <p>Contact agency for locations of nearest branch offices.</p>

**REGION V****Tri-County GLAD**

702 County Square Drive, Suite 101

Ventura, CA 93003

(805) 644-6322 (Voice)

(805) 644-6323 (TTY)

(805) 644-6322 (Videophone)

(805) 644-6324 (Fax)

Email: [info@tcglad.org](mailto:info@tcglad.org)

Website: [www.tcglad.org](http://www.tcglad.org)

**Counties served: San Luis Obispo, Santa Barbara and Ventura**

Contact agency for locations of nearest branch offices.

**REGION VII****NorCal Services for Deaf and Hard of Hearing (NorCal)**

4708 Roseville Road, Suite 112

North Highlands, CA 95660

(916) 349-7500 (Voice/TTY)

(916) 349-2011 (TTY Answering Machine)

(916) 993-3048 (Videophone)

(916) 349-7580 (Fax)

Email: [info@norcalcenter.org](mailto:info@norcalcenter.org)

Website: [www.norcalcenter.org](http://www.norcalcenter.org)

**Counties served: Alpine, Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Lassen, Modoc, Nevada, Placer, Plumas, Sacramento, San Joaquin, Shasta, Sierra, Siskiyou, Stanislaus, Sutter, Tehama, Trinity, Tuolumne, Yolo and Yuba**

Contact agency for locations of nearest branch offices.

**REGION VI****Deaf and Hard of Hearing Service Center, Inc. (DHHSC)**

5340 North Fresno Street

Fresno, CA 93710

(559) 225-3323 (Voice)

(559) 225-0415 (TTY)

(559) 225-0116 (Fax)

Email: [info@dhhsc.org](mailto:info@dhhsc.org)

Website: [www.dhhsc.org](http://www.dhhsc.org)

**Counties served: Fresno, Kings, Madera, Mariposa, Merced, Monterey, San Benito and Tulare**

Contact agency for locations of nearest branch offices.

**REGION VIII****Deaf Counseling, Advocacy and Referral Agency (DCARA)**

14895 East 14th Street, Suite 200

San Leandro, CA 94578

(510) 343-6670 (Voice/Videophone)

(877) 322-7288 (TTY)

(510) 483-1790 (Fax)

Email: [dcara.hq@dcara.org](mailto:dcara.hq@dcara.org)

Website: [www.dcara.org](http://www.dcara.org)

**Counties served: Alameda, Contra Costa, Del Norte, Humboldt, Lake, Marin, Mendocino, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma**

Contact agency for locations of nearest branch offices.